

## CANCELLATION POLICY

Thank you for scheduling an appointment at **HahnMed!** We ask that you take a moment to familiarize yourself with our policy regarding missed appointments, late arrivals, “no-shows” and cancellations of less than 2 hours so that we can offer efficient and timely care to all of our patients.

When you book your appointment, you are holding a space on our calendar that is no longer available to our other patients. In order to be respectful of your fellow patients and providers, please contact the practice via eMessage on the patient portal/website or via the Healow APP a **minimum of TWO HOURS prior to your scheduled appointment time or you will not be issued a refund, but charged the full visit amount\***.

We understand circumstances change and if cancellation is necessary, we require that you follow the above procedure a **minimum of TWO prior to your scheduled appointment time or you will not be issued a refund, but charged the full visit amount\***.

Appointments are in high demand, and your advanced notice will allow another patient access to that appointment time.

**\*This applies to missed appointments, late arrivals, and “no-shows”, as well**